

Time for an exciting change? Do you like independence and the opportunity to work independently, but with the support of a team? Do you want to work for an industry leader?

Due to our tremendous growth, BE'S Refreshments, a Canteen Franchise and NE Wisconsin's premier refreshments company, is seeking a Loss Prevention Surveillance Associate to join our team! This position will aid in controlling loss and shrinkage through video surveillance, improving profitability.

Hours: 1st shift, Monday-Friday, part-time *or* full-time, 25-40 hours per week

Primary duties:

- Monitor and review live video footage for all customer accounts across computer monitors
- Identify and detect abnormalities in behaviors
- Execute investigations and confirm thefts
- Build “case jackets” for each theft incident which will include all supporting evidence including a comprehensive written report and video with timeline
- Report and communicate all incidences and findings of theft to our client, as well as to our Loss Prevention team
- Run and review Cancel reports, Variance reports and Product Sales reports
- All other duties as assigned

Qualifications

- Prior relevant experience highly preferred
- Excellent computer and technological skills
- Ability to learn various software programs and website interfaces
- Strong analytical and investigative skills, detail-oriented**
- High degree of honesty and integrity, able to work independently, exercise good judgment and take initiative with minimal direction and oversight
- Excellent verbal and written communication skills
- Good follow up and ability to juggle multiple tasks simultaneously

Physical Requirements:

- Prolonged periods of sitting and/or standing at a computer desk
- Visual acuity to find incidents through video footage split into several small screens

We are an equal opportunity employer.